

ICB Webinar

Primary Secondary Interface

3 December 2024



Agenda – Primary Secondary Interface

- **“Red Tape Challenge” Rapid Review** – Background, Context and Engagement
- **Trust Assessment Tool** – Results and Next Steps

Red Tape Challenge | Background and Context

- “Red Tape Challenge” announced by SofS and NHS CEO October 2024
- Reduce bureaucracy through a rapid review of issues and tangible solutions
- Broad scope – primary, secondary, community and mental health, for patients of all ages
- Led by Claire Fuller and Stella Vig
- Short-term, operational improvements (however radical) for immediate impact
- Longer-term, strategic and transformational changes identified will be fed into 10 year plan
- Reporting early in the new year, linked to Operational Planning Guidance, Elective Recovery Plan and other key documents

Red Tape Challenge | Engagement approach

- Engaging wide range of stakeholders, in collaboration with NHS Confederation:
 - Phase One – Listening (till mid-December)
 - Phase Two – Testing emerging recommendations (December/January)
- Multi-faceted approach of surveys; case studies; presenting to existing forums and bespoke sessions, underpinned by a literature review.
- 5 enabler working groups to cover: referrals (inc. Advice & Guidance); transfers of care (inc. informal follow ups) and communications (between staff and with patients) across all stakeholder groups:
 - Medicines & Prescribing
 - Data, Digital and Technology
 - Workforce, Training and Education
 - Contractual and financial flows
 - Metrics
- Continue to identify and promote best practice but also looking to reduce variation in areas doing less well through clearer accountability, levers and measurable impact
- Ensuring bottom-up suggestions that ICBs and providers can see the benefits of implementing (no additional funding) framed around short-term actions owned at national, system and provider level

Red Tape Challenge | Get involved

- We are collating examples of best practice and case studies so please share anything you have with england.redtapechallenge2024@nhs.net
- Please complete this short [Survey](#) and share with your network (16 Dec)
- Please spread the word on the Red Tape Challenge via your networks and share info on how people can feed into it (mailbox and survey)
- If you would like to discuss anything specific with the team please contact us at england.redtapechallenge2024@nhs.net

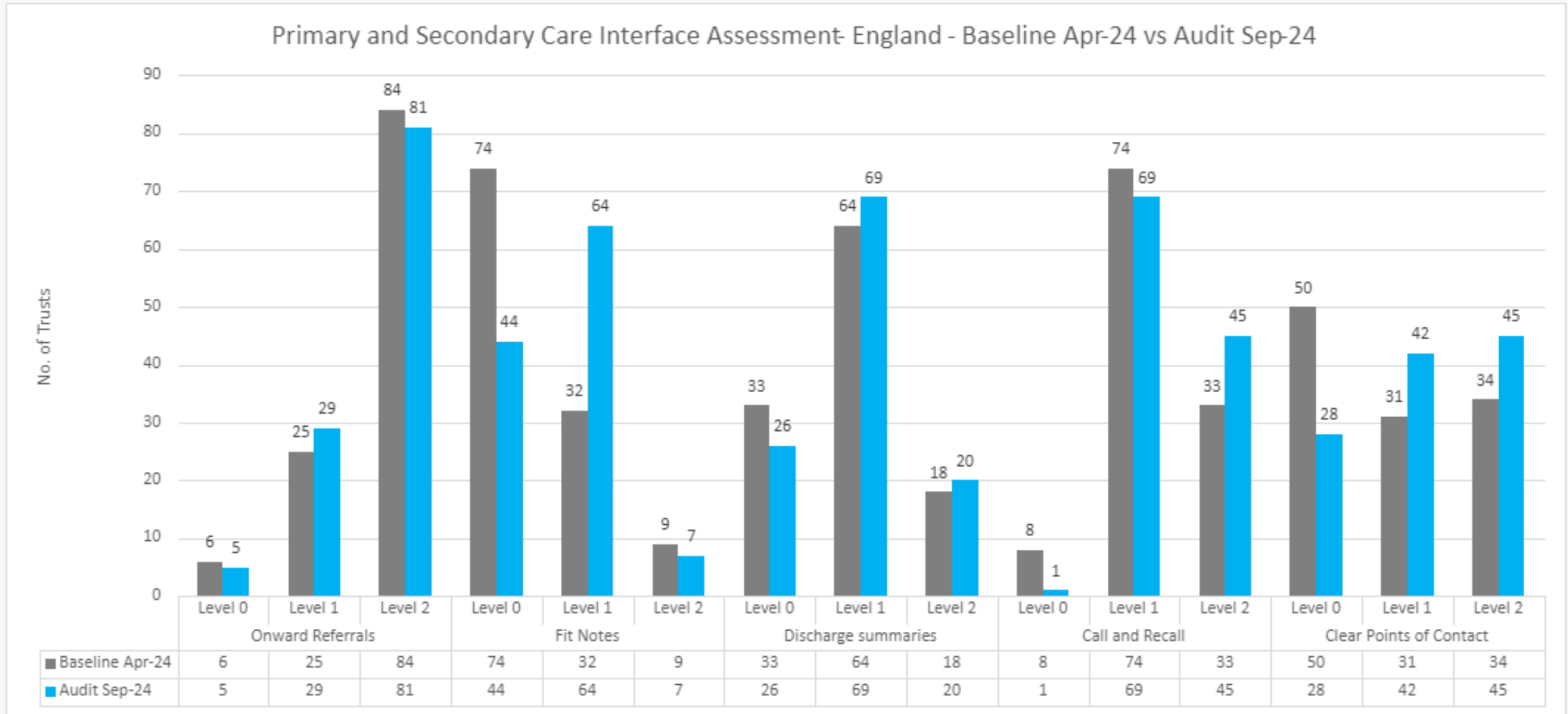
Primary-Secondary – Autumn Assessment

- Assessment form updated to reflect feedback, including taking account of digital challenges around implementing electronic fit notes in 24/25 received positively. Free text boxes reduced from five to one at the end for ease of completion (and analysis)
- As before, ICBs validated trusts' self-assessments, and NHSE Regional teams analysed the free text
- Improvement across all key areas, except due to clarification of wording in the form
- Response rate of 96%– improved from 92% in April – and includes returns from acute trusts completed for either or both April and September – but excludes all known MH and community trusts

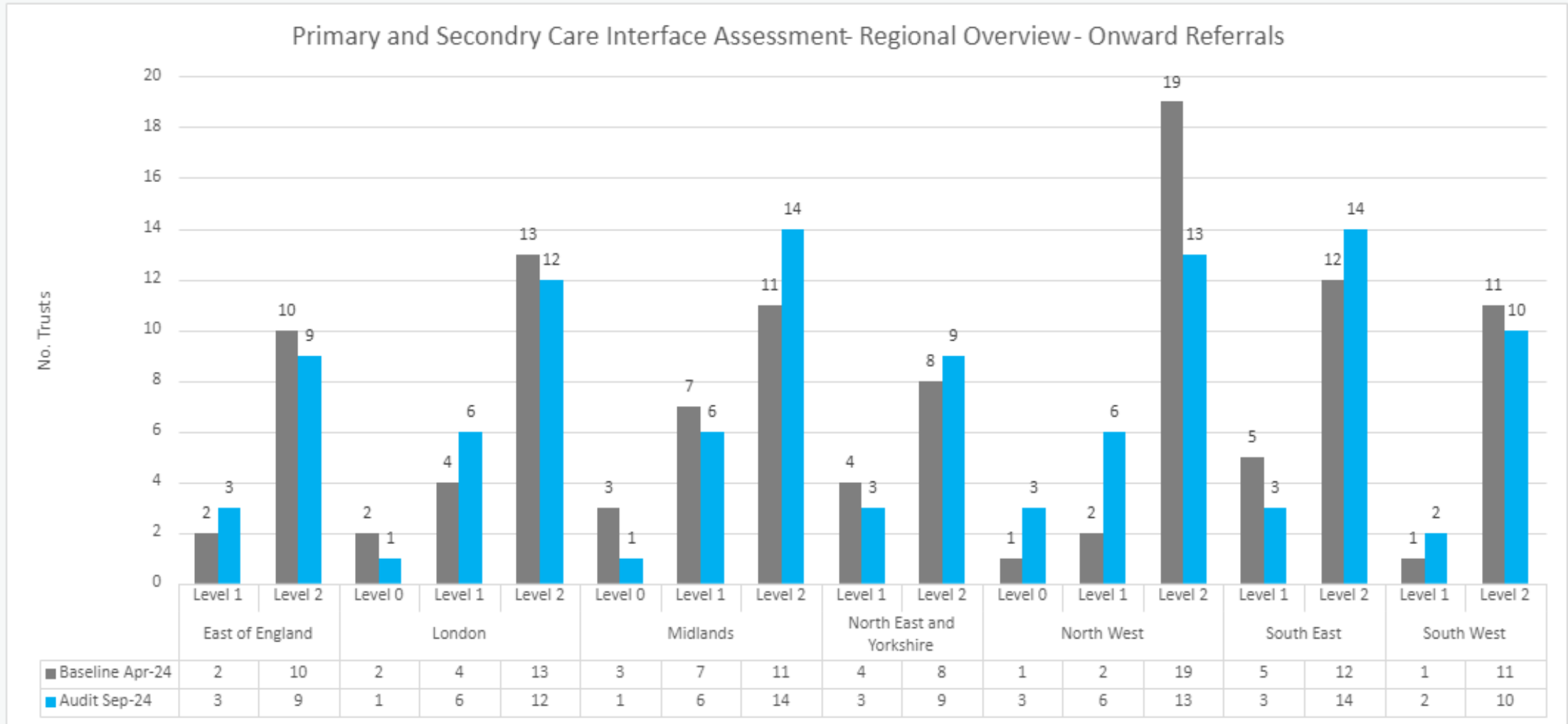
Region Name	No. Returns Received Apr-24	No. Returns Expected Apr-24	% of Received Returns	No. Returns Received Sep-24	No. Returns Expected Sep-24	% of Received Returns	Difference
East of England	13	14	92.9%	14	14	100.0%	1
London	20	20	100.0%	19	20	95.0%	-1
Midlands	21	22	95.5%	22	22	100.0%	1
North East and Yorkshire	14	21	66.7%	19	21	90.5%	5
North West	23	24	95.8%	23	24	95.8%	0
South East	17	17	100.0%	17	17	100.0%	0
South West	14	15	93.3%	14	15	93.3%	0
National	122	133	91.7%	128	133	96.2%	6

Mental Health Trusts and Community Trust returns have been removed from the above figures (Dependent on information received from Regions)

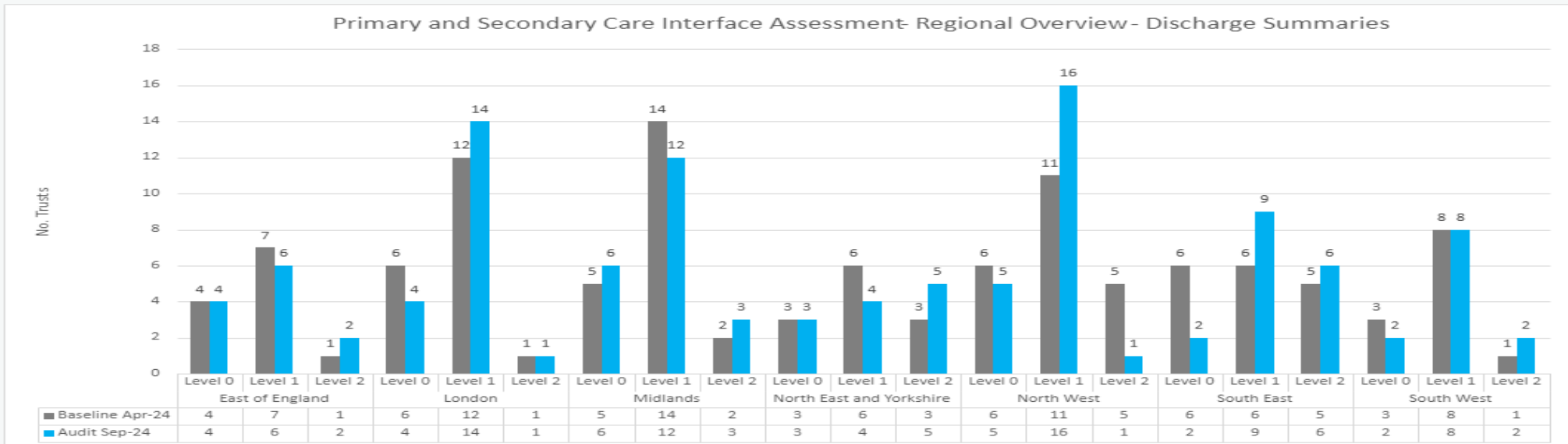
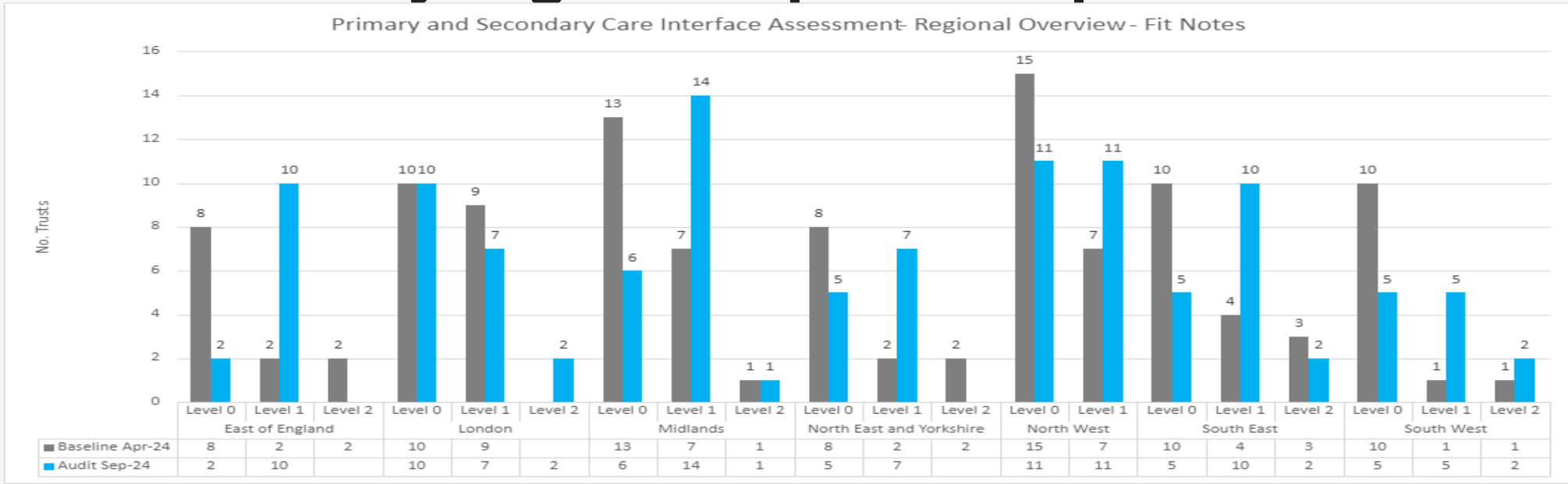
Results – progression from April to September



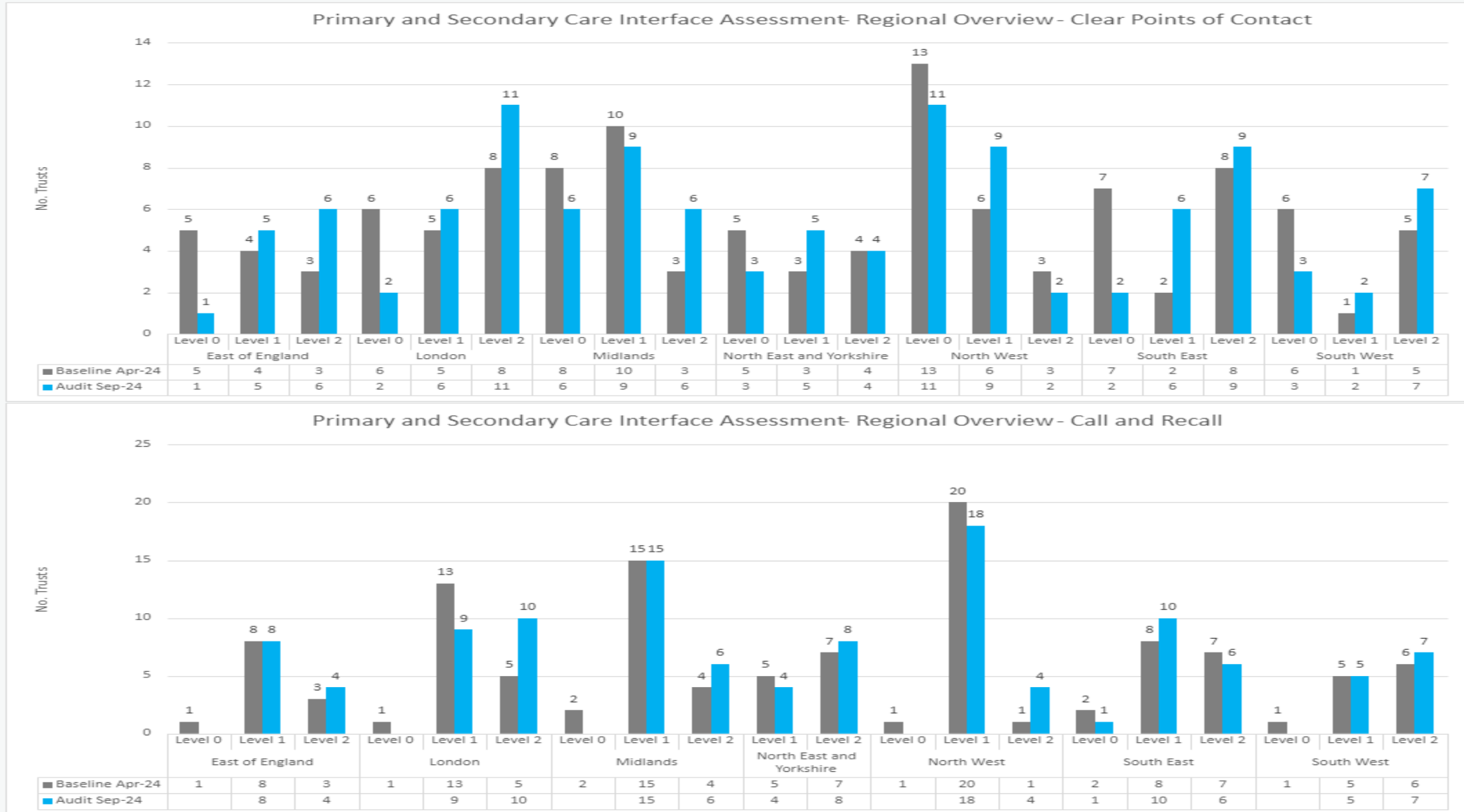
Interface results by region – April to September



Interface results by region – April to September



Interface results by region – April to September



Next steps – April 2025 Submission

- Compiling a definitive list of ALL the trusts in all the regions – drop down list
- Next Assessment in April 2025 will be for acutes, mental health and community trusts
- We will engage with you on tweaks to forms for different trust types
- Similar process to before requiring data assurance by ICBs and analysis by regions

Questions?