

The Parkview Childrens' Walk-in Centre pilot (Hammersmith and Fulham), a new service designed to provide immediate care for children aged 0-5 years old, has now launched.

What is the Walk-in Centre (WIC) pilot?

The WIC pilot offers a convenient and accessible way for parents and caregivers to get medical attention for their young children without scheduling an appointment. Our team of experienced GPs and advanced practice staff will provide treatment for a variety of minor illnesses and injuries.

The triage nurse will see patients within 15mins of attendance and then children will be seen within the 4-hour window as per national standards. The service will work to capacity, and therefore will move to triage only when demand meets capacity. When this happens all children 3 months and under will be redirected to A&E automatically post triage and others will be signposted to appropriate services depending on need.

The pilot will run to support this year's winter pressures until end of March 2025.

When and where?

The WIC Pilot will be open from 1PM - 5PM, Monday to Friday, and closed Bank Holidays. Please note that we will be closed on weekends and Christmas Day. Based at Parkview Health and Wellbeing Centre, W12 7FG

Important to note:

- X-ray services are not currently available at Parkview Medical Centre.
- The WIC Pilot is primarily intended for residents of Hammersmith and Fulham.

Our goals:

- Improve same-day access to primary care for children.
- Reduce unnecessary visits to the emergency room.
- Provide high-quality care in a convenient setting.
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We believe that the WIC Pilot will make a significant difference in the lives of families in our community.

If you have any questions or concerns, please don't hesitate to contact us on rachel.dines1@nhs.net