

## New information standard for the reasonable adjustment digital flag

A new [information standard for the reasonable adjustment digital flag](#), published in December, requires all NHS, health and social care providers that are publicly-funded to be able to **read, write and share** reasonable adjustments via the National Care Records Service (NCRS) **by 30 September 2026**. Full details of actions which providers must take are detailed in the above information standard notice (ISN), its accompanying implementation guidance and this [summary checklist](#).

Providers whose software suppliers have already completed national registration and onboarding will be able to use the software to access the reasonable adjustment digital flag (RADF). Alternatively, they can do so directly via the NCRS online portal.

All providers are advised to establish if their software supplier has registered their interest in the onboarding process for the digital flag by consulting NHS England's national [supplier interest list](#) or [Information about suppliers](#) (NHS Futures – requires login).

If their supplier's software isn't registered, providers should ask them to do so. Suppliers can use this link to register: [Patient Flag API supplier interest form - NHS England Digital](#)

Details of how to read and write reasonable adjustments via NCRS are here: [Guide to Using the Reasonable Adjustment Flag in NCRS – NHS England Digital](#)

This is the latest stage in the national roll-out of reasonable adjustment digital flags that will help millions of disabled people to access publicly-funded health and care services more easily.

Under the new information standard, providers **must** also ensure:

- all staff learn about reasonable adjustments using either their own training or the free national training developed here: [Reasonable adjustment digital flag – e-Learning](#)
- a person's reasonable adjustment entries are identified, recorded and reviewed regularly to ensure they reflect the person's current needs, ready for sharing via NCRS later this year.

### **Need more info?**

More about RAs & RADF: [NHS England » Reasonable adjustments](#).

Email NHS England's national RADF team: [england.radfproject@nhs.net](mailto:england.radfproject@nhs.net)