



October 2025 Issue 48

Your News for London SIT

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CSAS News



Invitations

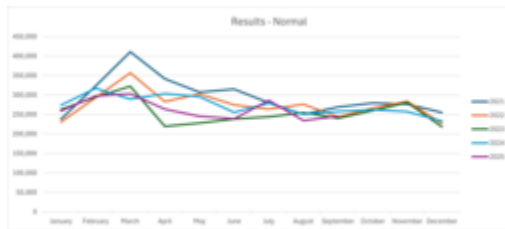
A total of 449,854 invitations communications were sent in September 2025 compared to 459,477 sent in August 2025. A decrease of 9,623. Of the total invitation and reminder communications sent, invitations accounted for 60.87%.

Reminders

September 2025 saw 289,144 reminder communications sent. This was a decrease of 1,293 on the previous month. Reminders accounted for 39.13% of the total invitation



and reminder communications sent in September.



Results - Normal

The number of normal results communications sent out in September 2025 increased by 11,264 on August's figure to 245,507. Normal results communications accounted for 24.25% of all communications sent in September 2025.

Results - Abnormal

CSAS sent a total of 13,531 abnormal result communications in the month of September 2025. Abnormal results communications account for 5.22% of all results communications and 1.34% of all communications sent in September 2025.

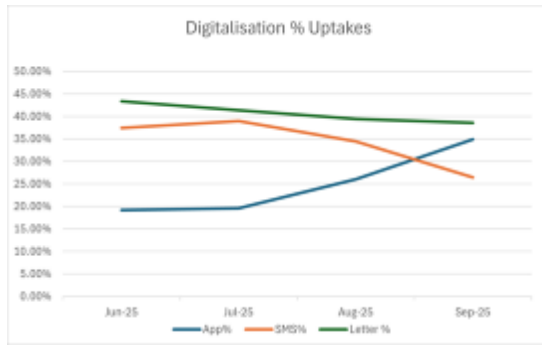


Information / Update

Submission of Cease Forms

We have noticed an increase in GP practices using the incorrect submission method when submitting cease requests to CSAS. Practices should use the [Cease / Opt Out \(submitted by GP Practice / Colposcopy Clinic\)](#) on line submission form. We would appreciate assistance from SITs to cascade this message to GP practices.

Can practices also be reminded they should be checking CSMS on a daily basis to complete their notifications (PNLs). Participants showing in the patients to be invited notifications can be invited, ceased or deferred. Information on how to complete the notifications can be found by clicking on [this link](#).



NHS Cervical Screening Programme

- Digital Communications

All NHS Cervical Screening Programme communications are now produced by NHS Notify. With the exception of abnormal results, the NHS App is now the first option when communicating with participants. Letters are still sent where participants do not have the NHS App. Fail safes are in place if a participant does not read the NHS App communication within a given time period.

Uptake figures for digital communications for September 2025 are as follows;

NHS App - 34.91%

SMS - 26.47%

Letter - 38.55%

Manual Matching Figures

Below are the manual matching figures for September 2025 relating to:

- London Laboratory
- National

'Non hits' are where participants details do not match an active record within CSMS

.

The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:

- **their details on the downloaded request form are correct**
- **their correspondence address is current**
- **the personal details relate to them and are correct (such as their full name and date of birth)**

If the address is not current, an address amendment should be submitted, via the GP links by the practice, of the new details as soon as possible. This will

prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.

The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.

Please see the following link for more information:

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/acceptance-of-cervical-screening-samples-in-laboratories-and-pathways-roles-and-responsibilities)

Month	Sep-25	
Laboratory Code	61025	
Laboratory	London	National Figures
Total Results	46,914	261,371
Total Hits	43,740	247,097
Hits %	93.23%	94.54%
Non Hits (Participant Details Not Active in CSMS)	39	130
Non Hits %	0.08%	0.05%
Change from Last month	-0.36%	-1.93%
Manual Match	3,135	14,144
Manual Match %	6.68%	5.41%
Change from Last month	-0.82%	-0.13%
Over / Under National %	↑	

CSAS Incident Management

Summary	Aug 2025	Sept 2025
Open Incidents	83	78
Assisting Incidents	82	76
Non-Assisting Incidents	1	2
Resolved Awaiting Closure*	0	0

The figures in the table are at national level.

Please refer to the below table listing the key themes of incidents received into CSAS.

Incidents received by CSAS per month - Themes											
Thematic Issues	Reputational Harm	Patient Safety	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
Ceasing	High	High	1	1	0	0	3	0	1	3	6
Colposcopy Discharge	Medium	High	0	0	1	2	2	2	2	3	1
Patient Mismatch	High	High	0	1	0	1	0	3	1	0	0
Patient Results	High	High	9	15	11	8	9	7	18	16	13
TOTAL			10	17	12	11	14	12	22	22	20

Colposcopy Clinics - Discharge Lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Please can we remind Colposcopy Clinics to respond to CSAS' email queries or rejections with the appropriate information to allow CSAS to ensure the patients' cervical screening records are updated and they are recalled at the correct interval.

CSPB Name	Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	Submission Type
North Central	Barnet Hospital	08/10/2025	August 2025	28/10/2025	NHSE Word Document
	Chase Farm Hospital	2/10/2025	September 2025	28/10/2025	NHSE Word Document
	North Middlesex University Hospital	16/10/2025	Up to 10/10/2025	28/10/2025	NHSE Word Document
	University College London Hospital	1/09/2025	July 2025	28/10/2025	NHSE Word Document
	Whittington Hospital	15/10/2025	September 2025	28/10/2025	Excel 1 Tab Spreadsheet
North East	Royal Free London	27/10/2025	September 2025	28/10/2025	Excel 1 Tab Spreadsheet
	Homerton University Hospital	24/09/2025	July 2025	28/10/2025	NHSE Word Document
	Newham University Hospital	15/10/2025	September 2025	28/10/2025	NHSE Word Document
	The Royal London Hospital	30/09/2025	September 2025	28/10/2025	Excel 1 Tab Spreadsheet
	Whipps Cross University Hospital	12/10/2025	June 2025	28/10/2025	Excel 1 Tab Spreadsheet
North West	Queen's Hospital	09/10/2025	August 2025	28/10/2025	NHSE Word Document
	Chelsea and Westminster Hospital	24/10/2025	September 2025	28/10/2025	NHSE Word Document
	Hillingdon Hospital	30/09/2025	August 2025	28/10/2025	Excel 1 Tab Spreadsheet
	Northwick Park Hospital	0/11/2025	August 2025	28/10/2025	Excel 1 Tab Spreadsheet
	St Mary's Hospital Imperial College Healthcare	0/11/2025	August 2025	28/10/2025	NHSE Word Document
South East	West Middlesex University Hospital	17/10/2025	Up to 17/09/2025	28/10/2025	NHSE Word Document
	Ealing Hospital	16/10/2025	August 2025	28/10/2025	Excel 1 Tab Spreadsheet
	Guy's & St Thomas' Hospital	15/10/2025	Up to 25/8/2025	28/10/2025	NHSE Word Document
	Orpington Hospital	10/10/2025	July 2025	28/10/2025	NHSE Word Document
	Queen Elizabeth Hospital Woolwich	22/10/2025	September 2025	28/10/2025	NHSE Word Document
South West	University Hospital Lewisham	23/10/2025	August 2025	28/10/2025	NHSE Word Document
	King's College Hospital	15/10/2025	August 2025	28/10/2025	NHSE Word Document
	Croydon University Hospital	15/10/2025	August 2025	28/10/2025	Alternative Word Document
	St Georges Hospital	08/10/2025	up to 07/10/2025	28/10/2025	Excel 1 Tab Spreadsheet
	ST Helier Hospital COLP	16/10/2025	August 2025	28/10/2025	Excel Multi Tab Spreadsheet
	Kingston Hospital	15/10/2025	July 2025	28/10/2025	Excel 1 Tab Spreadsheet

Contact us

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