Primary Care Systems Training Team

Who Are We

The Primary Care Systems Training team is part of the overall Primary Care Systems IT function. The team is responsible for providing clinical systems IT training to all primary care staff (clinical and non-clinical) within NW London.

I am Sandip Gill, the Primary Care System Training Manager and I would like to take this opportunity to introduce our subject matter expert training team, Krupa Mashru, Jina Patel and Zeba Jamal.

What We Do

The Primary Care Systems Training team provide on-line sessions as well as face to face training sessions across a wide range of topics. The team also develops written guides, learning videos and can provide practice visits for training sessions upon request. We regularly review training needs and evaluate our training programmes to develop training and learning resources in line with both local and national requirements.

North West London Learning Hub Platform

We have a free Learning Management System (LMS) which provides Primary Care Staff with training courses and resources in one centralised location. All of our training can be accessed and booked through the learning hub **North West London Learning Hub**, which we as a team are responsible for maintaining and evolving.

We offer:
- Clinical System Training Courses – EMIS Web and SystmOne
- Mandatory Training – allocated dependent on job role
- E-learning for Health (eLFH) courses
- IT Skills Pathway – from basic digital literacy and skills through to advanced Microsoft Excel and Word training
- Training Resources and Videos

Working closely with you will ensure that the training that we deliver to Primary Care Services can support in providing the highest standard of patient care to the residents of North West London.

For training requests or support please contact us through the NWL IT Service Desk (nhsnwl.servicedesk@nhs.net / 0203 350 4050).

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Krupa Mashru
Trainer

Jina Patel
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Zeba Jamal
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