

<b>BSPS main switchboard</b>	Tel: 0333 939 0062 Operational Monday to Friday from 8am - 8pm
<b>BSPS Helpline (For all pathology queries incl. blood tests, results, consumables, excluding IT)</b>	Tel: 0300 613 4117 Email: <a href="mailto:fhft.bsps helpline@nhs.net">fhft.bsps helpline@nhs.net</a> (Response time for routine Helpdesk queries is 3 working days and 1 working day for urgent Helpdesk queries)  Additional contact information for consumables and stores queries: Rob Winstanley, Operations Manager Email: <a href="mailto:robert.winstanley@nhs.net">robert.winstanley@nhs.net</a>
<b>BSPS - Business Manager and GP liaison</b>	Susan Gogna Email: <a href="mailto:s.gogna@nhs.net">s.gogna@nhs.net</a>
<b>BSPS - IT teams for Frimley Park and Wexham Park - for ICE issues only</b>	Surrey team (Frimley South) Email: <a href="mailto:fhft.bsps.it@nhs.net">fhft.bsps.it@nhs.net</a> If urgent please call: 0300 613 3600  Berkshire team (Frimley North) Email: <a href="mailto:fhft.bspsberkshire@nhs.net">fhft.bspsberkshire@nhs.net</a> If urgent please call: 0300 615 3411  Email response time is 3 working days Telephone queries are dealt with from Monday to Friday between 8.00 a.m. to 5 p.m.
<b>Phlebotomy support</b>	Phlebotomy patient and GP helpline: Email: <a href="mailto:fhft.bsps helpline@nhs.net">fhft.bsps helpline@nhs.net</a> Tel: 0300 613 4117  Opening hours: Monday to Friday 8.30am to 3.30pm <a href="#">Booking your blood test information and links</a>
<b>BSPS – transport queries</b>	Transport Office hours: Monday to Friday, 8:00 am – 5pm Email: <a href="mailto:fhft.bspstransport@nhs.net">fhft.bspstransport@nhs.net</a> or Anne Mbabazi <a href="mailto:anne.mbabazi@nhs.net">anne.mbabazi@nhs.net</a>  Response time for queries is 2 working days