

# Primary Care Systems Training Schedule

The Primary Care Systems Training team offer SystemOne courses that are delivered using Microsoft Teams. Please see below, training schedule for **March and April 2025**.

The below courses can be booked via the [NWL Learning Hub](#).

SYSTEMONE		
MARCH 2025		
Course Name	Date	Time
<a href="#">SystemOne Reporting - Basic &amp; Advanced</a>	11/03/2025	10:00 - 12.30
<a href="#">SystemOne for Beginners (Practice &amp; PCN staff)</a>	06/03/2025	10:00 - 13:00
<a href="#">SystemOne – Clinicians</a>	13/03/2025	10.00 - 12.00
<a href="#">SystemOne GP2GP</a>	07/03/2024	12:00 - 13:30
<a href="#">SystemOne Prescribing for Clinicians</a>	26/03/2024	11:00 - 12:30
<a href="#">SystemOne Recalls</a>	14/03/2024	13:00 - 14:00
<a href="#">SystemOne ICE Training</a>	27/03/2024	11:30 - 12:30
<a href="#">SystemOne Appointment Setup &amp; Configuration</a>	10/03/2024	11:00 - 12:00
<a href="#">SystemOne E-RS Worklist Training</a>	21/03/2024	10:30 - 12:00
<a href="#">SystemOne - QOF Management</a>	07/03/2025	09:30 - 11:30
APRIL 2025		
Course Name	Date	Time
<a href="#">SystemOne for Beginners (Practice &amp; PCN staff)</a>	03/04/2025	10:00 - 13:00
<a href="#">SystemOne – Clinicians</a>	07/04/2025	10:00 - 13:00
<a href="#">SystemOne - Communication Annexe</a>	30/04/2025	14:00 - 16:00
<a href="#">SystemOne Administrators – Advanced</a>	04/04/2025	10:00 - 11:30
<a href="#">SystemOne Creating Letters</a>	09/04/2025	12:00 - 13:00
<a href="#">SystemOne E-RS Training (Referrals)</a>	02/04/2025	10:30 - 12:00
<a href="#">SystemOne Coding</a>	24/04/2025	10:00 - 11:00

NWL Learning Hub Navigation Training		
Course Name	Date	Time
<a href="#">NWL Learning Hub Training</a>	31/03/2025	11:00 - 12:00

## Support

If you require further training sessions or on any other areas of the clinical system, please log a call with the IT service Desk and one of the Primary Care System teams will be in touch to arrange the training.

Service Desk, please contact:

**Telephone Number:** 0203 350 4050 or **Email:** [nhsnw.servicedesk@nhs.net](mailto:nhsnw.servicedesk@nhs.net)

**NWL Learning Hub** - <https://www.nwllearning.nhs.uk>