

## Important: EMIS Local Services for Pharmacy First Now Active in Your Practice FAO EMIS GP Practice Colleagues

We are pleased to inform you that **EMIS Local Services** has been successfully activated in all practices across North West London by Optum.

This activation supports the new **Pharmacy First service**, enabling you to refer patients with common conditions directly to community pharmacies via **Local Services** in EMIS Web.

### **Key Benefits:**

- **Reduces Pressure:** Frees up GP appointment time.
- **Improves Patient Care:** Provides faster treatment for minor illnesses.
- **Streamlines Referrals:** Auto-populates patient data, guiding decisions for conditions like UTIs, Shingles, and Sore Throats.

This system ensures quick and easy referrals, offering a faster resolution for your patients while preserving valuable appointments.

**Training and Support:** Comprehensive training is available here:

[https://www.emisnow.com/csm?id=kb\\_article\\_view&sysparm\\_article=KB0076204](https://www.emisnow.com/csm?id=kb_article_view&sysparm_article=KB0076204) - there will be webinars and promotions regarding this functionality at upcoming ICB and regional forums.

We believe this new service will greatly assist in managing patient flow and enhancing primary care. For any questions, please contact Optum support via EMIS Now.