

Primary Care Communication regarding Windows 11

Subject: Upgrade of GP Desktops - Reminder

Audience: NWL GP Practices, NWL GPIT Leads

Win 10 will be end of life (eol) on Oct 14th, 2025. Subsequently support, including security updates, will no longer be available after this date. This presents a security risk to your data and systems so the upgrade of your desktops to Win 11 is mandatory.

NWL IT have begun scheduling Practice upgrades to begin in July. These upgrades will take place overnight so we will be asking you to leave your desktops on and logged out to minimise disruption.

Currently, due to compatibility with some Medical Device solutions e.g. Welch Allyn and Seca 150 we will not upgrade desktops with medical devices software installed until a later date.

E-mails will be sent to individual practices with further details and to arrange suitable upgrade dates. Please respond to these e-mails asap.

Further user guides will soon be available in the ICT self-service portal and or Collabor8 but if you have any questions regarding Win 11, please contact the ICT operations team at the address below:

nhsnwl.windows11@nhs.net