

BSPS Trust Integration Engine (TIE) Upgrade (Cloverleaf): Starting from 30th June 2025

The old BSPS TIE will be upgraded over the next 5 weeks, staggered by application to minimise operational disruption. This is an essential upgrade as the TIE has become increasingly unstable.

*During this upgrade there will be short (10 minute) pause while request and results messages for pathology services queued. After 10 minutes, requests and results will be available as normal. **The changes will take place between 10:00 and 14:30 and will happen no more than once per day.***

Please note: EPR/ICE orders will not be affected and users can continue to request pathology as normal

We expect minimal disruption with this change, but ask users to bear with us during this time. Specimen reception and laboratory teams are aware of the change and will continue to prioritise urgent requests. Abnormal results will be phoned to users as per the usual process.

If you have any concerns please contact: Reggie.Samuel@nhs.net