

## PHASE 3 – INTUNE Desktop/ Laptop Rebuild.

**Introduction – Phase 3**

**Phase 1 - OneDrive**

- Personal Data moved into OneDrive

**Phase 2 - Teams**

- Shared drive data moved into Teams

**Phase 3 - Rebuild**

- The next phase involves rebuilding devices
- Windows 11 in new NHS.net environment

**NHS**  
North West London

### WHAT DOES THIS MEAN?

This means that Practice desktops and laptops that are in warranty will be rebuilt into the new nhs.net environment.

### WHY?

This is part of NHSE mandate to improve security and standardisation across the NHS.net.

### WHAT DO YOU NEED TO DO?

You, the user, will sign into the new environment using your **personal nhs.net email address and password, as your Windows login**; this will seamlessly log you into the Microsoft applications including:

- Windows
- OneDrive (Phase 1)
- Teams (Phase 2)
- Office including Outlook/Word/Excel.

This phase of the project is now in Pilot Phase to extensively test common applications and peripherals used by Practices to ensure that they are compatible with the new system.

**YOUR ACTIONS- IMPORTANT! Your devices will be wiped therefore ensure your data is saved to your Teams/ OneDrive as there will be no chance of recovery!**

1. **DATA** Ensure that ALL practice related data is in your new Microsoft Teams that has recently been migrated (clinical/patient data will continue to reside in the appropriate clinical system).
2. **SYNCING** Phase 1, OneDrive has been adopted: please ensure that you have signed in so that your desktop, documents and picture folders will get synced. Only these folders will be synced. Everything else on your computer WILL NOT be so please make sure your items are in the right location. If this is not done, you will lose it!
3. **FAVOURITES** If you have any Favourites saved in EDGE, please ensure you save them to your nhs.net account.
4. **SYNC ISSUES** For any sync issues, you can call this number **0203 350 4170 between 9-5pm Mon-Fri**. If you cannot get through immediately, please try again later or alternatively email [Nhsnwl.gpn365project@nhs.net](mailto:Nhsnwl.gpn365project@nhs.net) with a contact number and an engineer will get back to you as soon as possible.

### **ALL STAFF INCLUDING LOCUMS:**

All staff, including locums at your practice must have nhs.net accounts to be able to log on to desktops or laptops following this change.

**Please do not hesitate to contact us if you have any further questions:**

[nhsnwl.gpn365project@nhs.net](mailto:nhsnwl.gpn365project@nhs.net)

**GP Projects Tel: 0203 350 4170**

#### **PROJECT MANAGER**

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