

15 August 2025

Moorfields Paediatric Ophthalmology – Advice & Guidance Service
For GPs

Dear Colleagues

The Moorfields Paediatric Ophthalmology Team now offers a dedicated Advice & Guidance (A&G) service to support primary care clinicians in managing children's non-urgent eye conditions and improving referral pathways.

How to use the service:

Email your query to paediatric.eyeadvice@nhs.net with:

- Patient age and relevant history
- Recent vision test results (if available)
- Description of symptoms or signs
- Any supporting images or screening letters

Referral guidance to the most appropriate secondary care clinic if specialist input is required.

Benefits:

- A response within 2 working days
- Guidance on safe community management where appropriate
- Recommendations for referral to the most suitable secondary care clinic if specialist input is needed

Detailed guidance is linked below:

- For a detailed information on the Paediatric advice and refer service [[click this link](#)]
- For Paediatric GP Vision Guide [[click this link](#)]

Please note: This service is for non-urgent cases only. Acute eye emergencies should be referred directly to your local Emergency Eye Service.

Kind Regards
Moorfields SWL Paediatric
paediatric.eyeadvice@nhs.net