

15 August 2025

**Moorfields Paediatric Ophthalmology – Advice & Guidance Service**

**For GPs**

Dear Colleagues

The Moorfields Paediatric Ophthalmology Team now offers a dedicated Advice & Guidance (A&G) service to support primary care clinicians in managing children's non-urgent eye conditions and improving referral pathways.

**How to use the service:**

Email your query to [paediatric.eyeadvice@nhs.net](mailto:paediatric.eyeadvice@nhs.net) with:

- Patient age and relevant history
- Recent vision test results (if available)
- Description of symptoms or signs
- Any supporting images or screening letters

Referral guidance to the most appropriate secondary care clinic if specialist input is required.

**Benefits:**

- A response within 2 working days
- Guidance on safe community management where appropriate
- Recommendations for referral to the most suitable secondary care clinic if specialist input is needed

**Detailed guidance is linked below:**

- For a detailed information on the Paediatric advice and refer service [[click this link](#)]
- For Paediatric GP Vision Guide [[click this link](#)]

**Please note:** This service is for non-urgent cases only. Acute eye emergencies should be referred directly to your local Emergency Eye Service.

Kind Regards  
Moorfields SWL Paediatric  
[paediatric.eyeadvice@nhs.net](mailto:paediatric.eyeadvice@nhs.net)