

Dear Practice Colleagues,

Apologies if you have already received this notification, but there has been an update in relation to Arden's templates, so all info is being re-sent to ensure that all practices are up to date with the issue and action needed.

NHS England had been contacted by several Commissioners and GP practices regarding the **RSV in pregnancy automated payment service**, where practices are accessing CQRS National to confirm achievement for RSV-P (September achievement) but are seeing **zero returns**.

As this issue is affecting practices across multiple suppliers, it is believed the most likely cause is that **pregnancy is not being coded at the same time as the RSV vaccination**, in line with the business rules and guidance outlined in the [NHS England contractual guidance](#):

7.9 Practices should ensure that, for the vaccination in pregnancy programme, a pregnancy code is also present on the patient record.
The business rules will check that a pregnancy code is present on the same day that the RSV vaccination code was added to the patient record.
Please note: The business rules do not specifically look for "28-weeks pregnant" but will check for any appropriate pregnancy code listed in the **PREG_COD** refset.

To ensure practices qualify for payment in future automated extractions, it is essential that **both** the **RSV vaccination** and a **pregnancy code are recorded on the same day** in the patient record.

An up-to-date list of codes used in the relevant refsets can be found on the Primary Care Domain Reference Set Portal, available here:

[Primary Care Domain Reference Set Portal - NHS England Digital](#)

ACTION REQUIRED:

1. Check your records to confirm if the shortfall appears to be related to the appropriate pregnancy code not being added alongside the vaccination as per the technical guidance in 7.9 [NHS England contractual guidance](#)
2. Send any amendment claims to the team at england.londonimms@nhs.net and we will amend the entry. Please include the evidence to demonstrate the correct figures. Please do not declare incorrect entries until they have been amended.
3. If you suspect that the shortfall is due to something else, speak with your clinical system supplier (eg TPP/EMIS)/reporting tool provider (Ardens, etc) as appropriate.

We can confirm that the Ardens template has been updated now to add the correct code but they didn't change it until 9/10/25, so that's why September claims were wrong. Practices will have to check and manually add the code for any vaccinations given in October up to and including 9/10/25

We already have several outstanding amendment claims and we will process these shortly. We will advise once the amendment has taken place.

Please contact our team at england.londonimms@nhs.net with any queries.