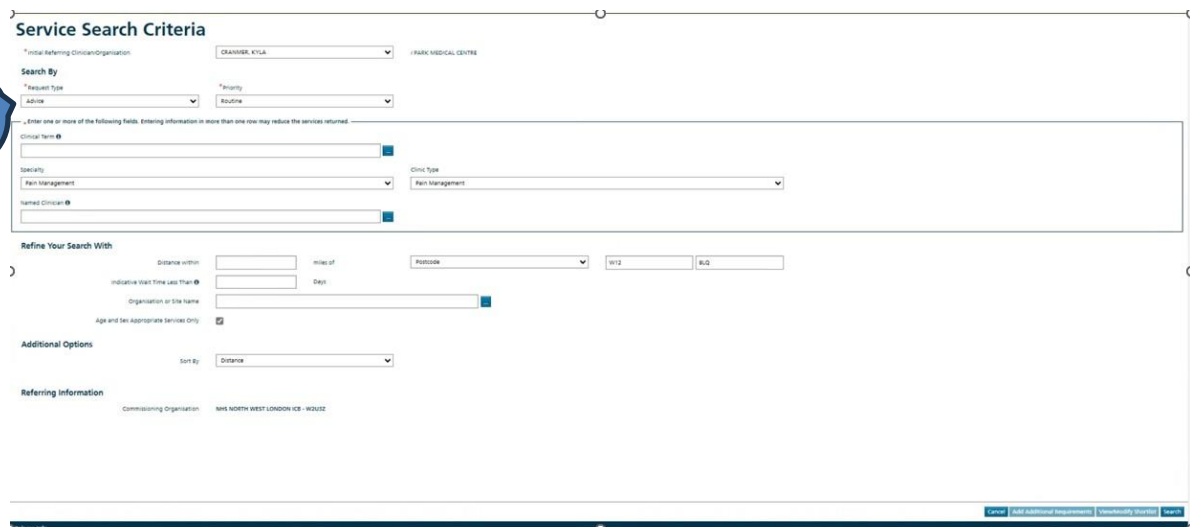


Friday 18 October 2024

Dear GP colleagues,

## **Pain Management referrals update**

Following our previous communication regarding the Pain Management referrals' update on Tuesday 1 October 2024, please see further guidance below on how to request the Pain Management service on eRS by selecting 'Advice' under the request type:



The screenshot shows the 'Service Search Criteria' form. A blue circle highlights the 'Request Type' dropdown menu, which is set to 'Advice'. Other visible fields include 'Referring Clinician/Organisation' (QUANBER, KYLA / FRANK MEDICAL CENTRE), 'Specialty' (Pain Management), and 'Clinic Type' (Pain Management). The 'Refine Your Search With' section includes fields for 'Distance within', 'Miles of', 'Indication (Wait Time Less Than)', 'Days', and 'Organisation or Site Name'. The 'Additional Options' section has a 'Sort By' dropdown set to 'Distance'. The 'Referring Information' section shows 'Commissioning Organisation' as NHS NORTH WEST LONDON ICB - R02U2. At the bottom right, there are buttons for 'Cancel', 'Add Additional Requirements', 'Viewability Controls', and 'Search'.

To look for suitable services, please select the request type as "Advice", as shown in the top left of the image above. In the bottom right-hand corner, please select the search option.

Service Name	Indication Appointment Wait	Indication Treatment Wait	Clinical Specialty	Referral Alert	Location	CIC Rating
<b>Pain Management Advice &amp; Guidance for Advice and Guidance</b>	N/A	22 weeks	N/A		CHARING CROSS HOSPITAL	Good
Pain Management - Chronic Pain - Pain Management - Royal Free Hospital - RAL	Limited availability	21 weeks	Yes		ROYAL FREE HOSPITAL	Good
Pain Management - Chronic Pain - Pain Management - St George's University Hospital - RCT	Limited availability	23 weeks	Yes		ST GEORGE'S HOSPITAL, FOOTPATH	Good
Pain Management - Pain Management Clinic - On & George College Hospital	Limited availability	19 weeks	Yes		GEORGE COLLEGE HOSPITAL, DENHAM HILL	Good
Pain Relief - Pain Management - Sainsbury Health NHS Trust - R14	200 Days	24 weeks	Yes		ST BARTHOLOMEW'S HOSPITAL	Good
Pain Management - NOT CORE - CMA - Assessment Service (CAS) - DO NOT ATTEMPT THIS ASSESSMENT APPT	45 Days	12 weeks	Yes		ST HELLER HOSPITAL	Good
Chronic Pain Management Advice and Guidance - 18 years - R100 (R4)	N/A	28 weeks	N/A		THE ROYAL NATIONAL ORTHOPAEDIC HOSPITAL STANWORE	Good
Chronic Pain Management Advice Only - Levensham & Greenock NHS Trust-R2	N/A	24 weeks	N/A		UNIVERSITY HOSPITAL LEVENHAM	Good
Pain Management - Chronic Pain - Outpatient - St James Institute - R100	Limited availability	23 weeks	Yes		SOUTH HOLLAND HOSPITAL	Good
Pain Management - NOT CORE - CMA - Assessment Service (CAS) - DO NOT ATTEMPT THIS ASSESSMENT APPT	45 Days	12 weeks	Yes		SPION HOSPITAL	Good
Pain Management - Planned Care Centre - Queen Mary's Hospital - S100 R07	111 Days	18 weeks	Yes		QUEEN MARY'S HOSPITAL S100P	Good
MSK R&S Triage service for Pain Management - London & St Peter's Hospital - R100 R100	N/A	18 weeks	N/A		ST PETER'S HOSPITAL	Good
One Halfday Adult Back Pain Management	81 Days	Yes	Yes		ONE HALFDAY HOSPITAL	Good
Chronic Pain (ASUD) - Referral Assessment Service for ASUD - NHS Trust - R100	N/A	18 weeks	N/A		SOUTH SURREY HOSPITAL	Good
Management of Chronic Pain - Referral Assessment Service - London - Hospital - R100	N/A	28 weeks	N/A		ANDROSSAM HOSPITAL	Good
Pain Management - Queen Mary's S100P & Queen Mary's - London & Greenham NHS Trust-R107	111 Days	18 weeks	Yes		CARREY VALLEY HOSPITAL	Good
Pain Management Clinic (Stuffed Health - Guildford Hospital - R1218)	14 Days	Yes	Yes		NURFELD HEALTH GUILDFORD HOSPITAL	Good
General Pain Management - NHS Clinic - Rivers Hospital - R100	Limited availability	28 weeks	Yes		RIVERS HOSPITAL	Good
Pain Management - MSK & South Essex NHS FT - Great Hospital	112 Days	14 weeks	Yes		ORSTED HOSPITAL	Good
Pain Medicine - Chronic - Insey Health-R100	N/A	27 weeks	N/A		BRISLEY PARK HOSPITAL	Good
Pain Management - Back Pain Only - Telephone Appointment Service - S1007 - R100	200 Days	25 weeks	Yes		TELEPHONE/VIDEO	Good
Pain Management - Chronic Regional Pain - Telephone Appointment Service - S1007 - R100	200 Days	27 weeks	Yes		TELEPHONE/VIDEO	Good
Pain Management - General Pain - Telephone Appointment Service - S1007 - R100	200 Days	27 weeks	Yes		TELEPHONE/VIDEO	Good
Pain Management - Lower Limb Pain - Telephone Appointment Service - S1007 - R100	200 Days	27 weeks	Yes		TELEPHONE/VIDEO	Good
Pain Management - Head Pain Only - Telephone Appointment Service - S1007 - R100	200 Days	27 weeks	Yes		TELEPHONE/VIDEO	Good
Back Pain Management - NHS Clinic - Royal Free Hospital - R100	42 Days	19 weeks	Yes		FRISLAND HOSPITAL	Good
NHS Pain Management - NHS Clinic - Royal Free Hospital - R100	42 Days	19 weeks	Yes		FRISLAND HOSPITAL	Good
RPT - Pain Management - Routine Referral Assessment Service - Royal Berkshire Hospital - R100	N/A	11 weeks	N/A		ROYAL BERKSHIRE HOSPITAL	Good

The page above image displays all suitable services that meet the search criteria. The highlighted option is 'Pain Management for Advice and Guidance'; please select.

As previously stated, offering an initial 'advice only' service will help ensure patients are directed to the service best suited to their needs, as soon as possible, and could be converted to an outpatient referral for our service if appropriate.

If you have any questions or require more information, please email: [imperial.painclinic@nhs.net](mailto:imperial.painclinic@nhs.net), Monday to Friday, 08.00 to 16.00.

Kind regards,

GP Liaison