



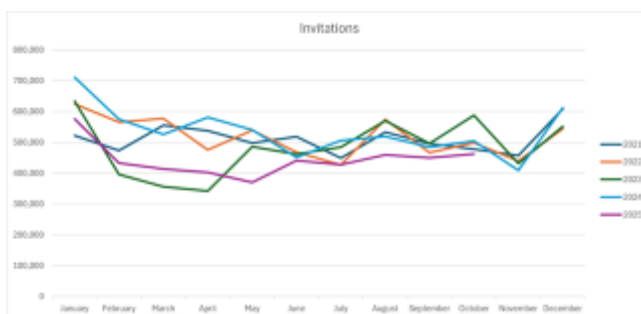
November 2025 Issue 49

Your News for London SIT

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CSAS News

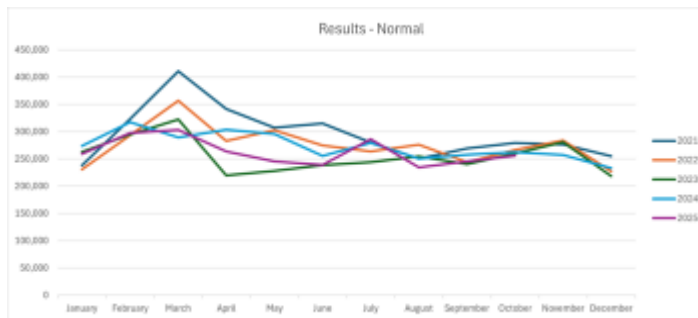
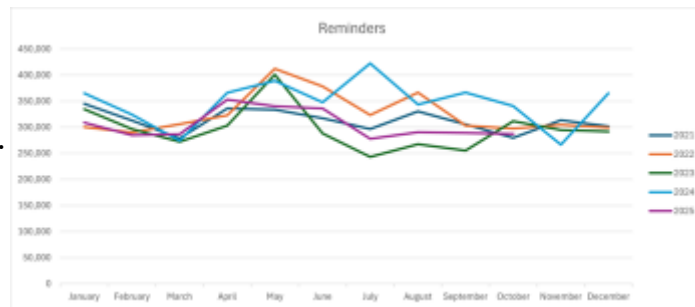


Invitations

A total of 462,496 invitations communications were sent in October 2025 compared to 449,854 sent in September 2025. An increase of 12,642. Of the total invitation and reminder communications sent, invitations accounted for 61.70%.

Reminders

October 2025 saw 287,145 reminder communications sent. This was a decrease of 1,999 on the previous month. Reminders accounted for 38.30% of the total invitation and reminder communications sent in October.

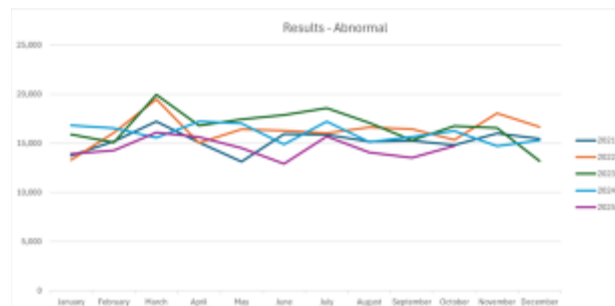


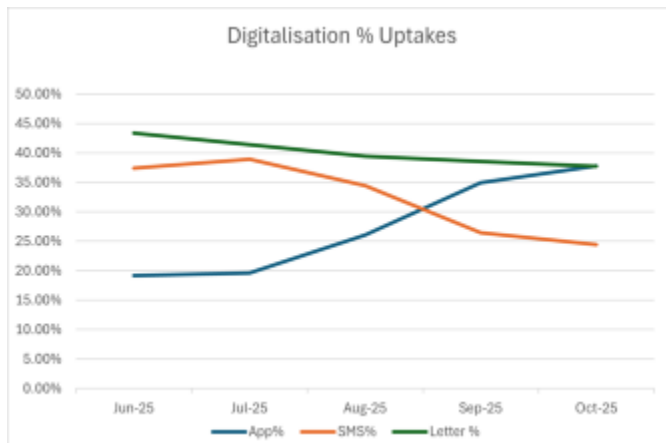
Results-Normal

The number of normal results communications sent out in October 2025 increased by 10,274 on September's figure to 255,781. Normal results communications accounted for 24.80% of all communications sent in October 2025.

Results-Abnormal

CSAS sent a total of 14,725 abnormal result communications in the month of October 2025. Abnormal results communications account for 5.44% of all results communications and 1.43% of all communications sent in October 2025.





NHS Cervical Screening Programme - Digital Communications

NHS App - 37.79%

SMS - 24.42%

Letter - 37.74%

Information / Update

Invitation statistics

- In 2022/2023 coverage for cervical screening was 68.7% which will impact on the number of invitations sent on a rolling programme
- In June 2024 NHS England reported that a third of eligible under 50s did not take up their offer of cervical screening (65.8% took up the offer). This will have impact on invitations going forward.
- Participants find it difficult to get a cervical screening appointment in a timely manner. This will push a participants next invitation further down the timeline.
- There is a myth within the cervical screening population that if a participant doesn't have any symptoms then they don't need screening.

Manual Matching Figures

Below are the manual matching figures for October 2025 relating to:

- London Laboratory
- National

‘Non hits’ are where participants details do not match an active record within CSMS

.

The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:

- **their details on the downloaded request form are correct**
- **their correspondence address is current**
- **the personal details relate to them and are correct (such as their full name and date of birth)**

If the address is not current, an address amendment should be submitted, via the GP links by the practice, of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.

The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.

Please see the following link for more information:

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](https://www.gov.uk/guidance/guidance-for-acceptance-of-cervical-screening-samples-in-laboratories-and-pathways-roles-and-responsibilities)

Month	Oct-25	
Laboratory Code	61025	
Laboratory	London	National Figures
Total Results	49,729	278,397
Total Hits	46,376	263,350
Hits %	93.26%	94.60%
Non Hits (Participant Details Not Active in CSMS)	29	120
Non Hits %	0.06%	0.04%
Change from Last month	-0.02%	-0.01%
Manual Match	3,324	14,927
Manual Match %	6.68%	5.36%
Change from Last month	0.00%	-0.05%
Over / Under National %	↑	

CSAS Incident Management

The figures in the table are at national level.

Summary	Sept 2025	Oct 2025
Open Incidents	78	71
Assisting Incidents	76	70
Non-Assisting Incidents	2	1
Resolved Awaiting Closure*	0	0

* Resolved awaiting closure are non-assisting incidents

Please refer to the below table listing the key themes of incidents received into CSAS.

Incidents received by CSAS per month - Themes												
Thematic Issues	Reputational Harm	Patient Safety	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25
Ceasing	High	High	1	1	0	0	3	0	1	3	6	3
Colposcopy Discharge	Medium	High	0	0	1	2	2	2	2	3	1	0
Patient Mismatch	High	High	0	1	0	1	0	3	1	0	0	0
Patient Results	High	High	9	15	11	8	9	7	18	16	13	13
TOTAL			10	17	12	11	14	12	22	22	20	16

Colposcopy Clinics - Discharge Lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Please can we remind Colposcopy Clinics to respond to CSAS' email queries or rejections with the appropriate information to allow CSAS to ensure the patients' cervical screening records are updated and they are recalled at the correct interval.

CSPB Name	Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	Submission Type
North Central	Barnet Hospital	03/11/2025	September 2025	25/11/2025	NHSE Word Document
	Chase Farm Hospital	23/10/2025	September 2025	25/11/2025	NHSE Word Document
	North Middlesex University Hospital	06/11/2025	up to 03/11/2025	25/11/2025	NHSE Word Document
	University College London Hospital	11/09/2025	July 2025	25/11/2025	NHSE Word Document
	Whittington Hospital	11/11/2025	Up to 16/10/2025	25/11/2025	Excel 1 Tab Spreadsheet
North East	Royal Free London	21/11/2025	Up to 09/10/2025	25/11/2025	Excel 1 Tab Spreadsheet
	Homerton University Hospital	24/11/2025	October 2025	25/11/2025	NHSE Word Document
	Newham University Hospital	14/11/2025	September 2025	25/11/2025	NHSE Word Document
	The Royal London Hospital	19/11/2025	Up to 07/11/2025	25/11/2025	Excel 1 Tab Spreadsheet
	Whipps Cross University Hospital	12/10/2025	June 2025	25/11/2025	Excel 1 Tab Spreadsheet
North West	Queen's Hospital	20/11/2025	October 2025	25/11/2025	NHSE Word Document
	Chelsea and Westminster Hospital	12/11/2025	October 2025	25/11/2025	NHSE Word Document
	Hillingdon Hospital	30/09/2025	August 2025	25/11/2025	Excel 1 Tab Spreadsheet
	Northwick Park Hospital	11/11/2025	Up to 06/10/2025	25/11/2025	Excel 1 Tab Spreadsheet
	St Mary's Hospital Imperial College Healthcare	31/10/2025	September 2025	25/11/2025	NHSE Word Document
South East	West Middlesex University Hospital	07/11/2025	September 2025	25/11/2025	NHSE Word Document
	Ealing Hospital	20/11/2025	September 2025	25/11/2025	Excel 1 Tab Spreadsheet
	Guy's & St Thomas' Hospital	15/10/2025	Up to 01/09/2025	25/11/2025	NHSE Word Document
	Orpington Hospital	13/11/2025	September 2025	25/11/2025	NHSE Word Document
	Queen Elizabeth Hospital Woolwich	25/11/2025	October 2025	25/11/2025	NHSE Word Document
South West	University Hospital Lewisham	23/10/2025	August 2025	25/11/2025	NHSE Word Document
	King's College Hospital	17/11/2025	October 2025	25/11/2025	NHSE Word Document
	Croydon University Hospital	15/10/2025	August 2025	25/11/2025	Alternative Word Document
	St Georges Hospital	12/11/2025	Up to 11/11/2025	25/11/2025	Excel 1 Tab Spreadsheet
	ST Helier Hospital COLP	16/10/2025	August 2025	25/11/2025	Excel Multi Tab Spreadsheet
	Kingston Hospital	07/11/2025	August 2025	25/11/2025	Excel 1 Tab Spreadsheet

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