

## Diabetes Bulletin to ALL NWL GP Practices

### Summary Diabetes Bulletin

This diabetes bulletin contains updates for primary care colleagues on the following:

- The September 2024 diabetes **dashboard** is released.
- To ensure your **care planning** efforts are coded please complete 3 things on the L1 template in EMIS/SystemOne.
- The Level 1 and NDH **service specifications are updated** for clarity and were circulated last week with the other specs in the Single Offer updated in-year.
- Level 2 MDT FAQs been updated to clarify that **consultant level support** is not needed for every MDT discussion.
- NW London's NDPP provider, Thrive Tribe, is being supported to ensure more **NDPP referrals** convert into patients starting the programme.
- Following ICBs' recent organisational redesign **there is no longer a discreet dedicated NWL diabetes programme team** and the **diabetes inbox has closed**. For any enquiries contact us at [nhsnwl.ipplannedcare@nhs.net](mailto:nhsnwl.ipplannedcare@nhs.net)
- If you are not already a member of our 'NHS North West London Diabetes Transformation' MS Teams channel please click [here](#) to request access guidance inc FAQs, dashboards etc.

1. The September 2024 diabetes dashboard is out and can be found in the usual place on the 'NHS North West London Diabetes Transformation' MS Teams channel. Please click [here](#) to request access.
2. According to the September 2024 dashboard 44.9% of patients on the diabetes register received a care plan so far during 2024/25.
  - a. Just a gentle reminder care planning involves completion of three things on the clinical data entry template to ensure coding:
    - i. Patient goals and priorities
    - ii. Care plan
    - iii. Support programmes – discuss with patient, choose the appropriate 'referred' or 'declined' option from the drop-down list.
3. The Level 1 and NDH 24/35 service specs were updated for clarity and were circulated last week via the borough teams.

Level 1 spec	<ul style="list-style-type: none"> <li>• Diabetes Level 1, the achievement thresholds have been clarified for DL104 and DL105, which means the specification now aligns with Appendix 1.</li> </ul>
NDH spec	<ul style="list-style-type: none"> <li>• References to Cambridge Diabetes Education Programme have been removed.</li> </ul>

4. The Level 2 MDT FAQs have been updated(v5) clarifying that consultant level support is not needed for each MDT meeting/gathering.

5. The conversion of NDPP referrals into starters is lower than planned/expected. The Planned Care Team is working with NHS England and borough colleagues to support the provider (Thrive Thrive) to ensure more people start the programme.
6. Following NWL ICB's recent organisational redesign:
  - i. Diabetes now sits within Long Term Conditions- Planned Care Team and is no longer supported by a discreet dedicated diabetes programme team.
  - ii. The NWL diabetes mailbox is **now closed**. See below the appropriate points of support and contact:
    - Diabetes reporting & searches: [nhsnwl.oohsash@nhs.net](mailto:nhsnwl.oohsash@nhs.net)
    - Diabetes clinical templates: [nhsnwl.servicedesk@nhs.net](mailto:nhsnwl.servicedesk@nhs.net)
    - Know Diabetes Healthcare Professional pages: [Professional | Know Diabetes](#)
    - For any other enquiries inc re meetings, training, PCN queries contact us at [nhsnwl.ipplannedcare@nhs.net](mailto:nhsnwl.ipplannedcare@nhs.net)
7. Our 'NHS North West London Diabetes Transformation' MS Teams channel contains much information and guidance to support you in maximising your achievement against the four diabetes enhanced services including service specs, dashboard, FAQs. If you are not already a member of please click here to request access: [PC Diabetes Enhanced Service](#)