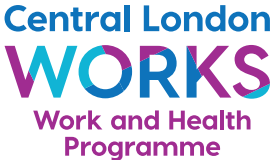


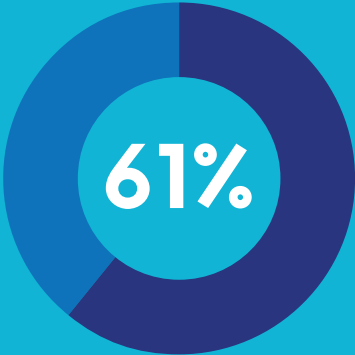
Central London Works (CLW) is the name of the Work and Health Programme in Central London.



Find out more

Over the 12 months of 2022:

- 5,798 customer joined CLW
- 4,889 referrals to specialist support organisations made



Spent an average of **£133,000** a month supporting our participants with training courses and resources.



of people starting CLW have gone into employment – that's more than 3,500 people!

*January 2022 – December 2022

For more information about Central London Works, please contact the team:

- by telephone on 0203 437 0771
- by email clwenquiries@ingeus.co.uk
- www.centrallondonworks.co.uk



Central London Works is delivered by Ingeus and co-financed by the European Social Fund.



About Central London Works

Central London **WORKS**
Work and Health Programme

Why refer your claimant to CLW?

We can take participants from day 1 of their claim!

All participants get a dedicated caseworker, providing 1-to-1 support both face-to-face and remotely.

Our dedicated in-work support team continues to help participants as they navigate the transition into employment.



Participants get fast, direct access to a wide range of support including:

- ✓ Over 20 tailored Sector Based Work Academies (SWBA) with guaranteed vacancies in sectors such as Hospitality, Customer Service, Construction, Administration and Business Management
- ✓ Free online courses including money management, job searching skills and confidence building
- ✓ Employer relationships and vacancy matching for London Living Wage employment
- ✓ Specialist support from a network of in-house and local services to help with barriers such as substance abuse, addiction or rehabilitation, housing issues or homelessness

Who's eligible for CLW?

Participants must:

- Be age 18 and above
- Have the right to take up paid work in the UK
- Have a health condition or disability, or be long-term unemployed, or fall into one of the early entrant categories
 - Health conditions can be self-declared! We can accept anyone with physical, or mild to moderate mental health conditions, including, low mood, lack of motivation, anxiety, depression, or neuro diverse conditions such as dyslexia, ADHD, Dyspraxia and Autism
- Not currently be under contract, in paid employment or on another ESF funded programme

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Tereza's Story

Tereza joined CLW after being made redundant from her previous role as a customer service advisor due to the Covid-19 pandemic. She wanted to pursue a career in the construction industry and Tereza's Caseworker, Charmelle, immediately supported her with career planning and creating an action plan to get her the ideal job.

To get Tereza the basic qualifications necessary to work in construction, Charmelle referred her to one of CLW's training providers, Cherry Tree Foundation, to get her CSCS card. Upon successfully completing her training, Tereza was supported to apply for supervisory positions on construction sites and was soon offered an interview with a local construction firm. Tereza was successful and was offered the role of Site Supervisor.

Tereza now needed an additional qualification to be able to start her new role. After researching suitable training providers, Charmelle referred Tereza to do her SSSTS training (Site Supervisor Qualification) with CITB. Charmelle used the Ingeus Participant Spend budget to pay for the training. In less than a week, Tereza was awarded her SSSTS

qualification. Tereza started work with her new employer and quickly settled into her new role. The CLW in-work support (IWS) team stayed in regular touch with Tereza to ensure that she was able to make the transition back to work effectively.

Tereza's employer was so impressed with her work and, after just three months in post, they offered her a promotion and pay rise. Charmelle also kept in touch with Tereza, who told Charmelle that she feels "complete and fulfilled" in her new role and wanted to thank Charmelle for the hard work and support she put into her achieving her goals. Tereza described her experience with Ingeus as smooth, progressive, and fulfilling. She said: "Everything I asked for, Charmelle and Ingeus managed to get it organised and arranged."