



September 2025 Issue 47

Your News for London SIT

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CSAS News



Invitations

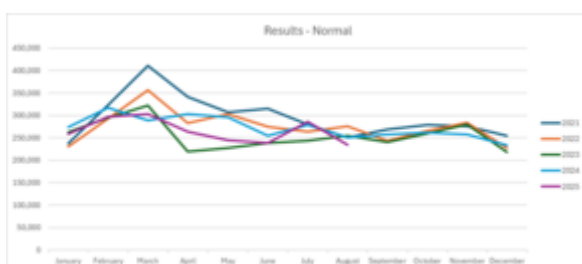
A total of 459,477 invitations communications were sent in August 2025 compared to 427,802 sent in July 2025. An increase of 31,675. Of the total invitation and reminder communications sent, invitations accounted for 61.27%.

Reminders

August 2025 saw 290,437 reminder communications sent. This was an increase of 12,420 on the previous month. Reminders accounted for 38.73% of the total invitation and reminder communications sent in August.



Results - Normal



The number of normal results communications sent out in August 2025 decreased by 51,857 on July's figure to 234,243. Normal results communications accounted for 23.05% of all communications sent in August 2025.

Results - Abnormal

CSAS sent a total of 14,075 abnormal result communications in the month of August 2025. Abnormal results communications account for 5.67% of all results communications and 1.39% of all communications sent in August 2025.



Information / Update

CSMS Notifications / Prior Notification List

We have noticed an increase in the number of practices asking about Prior Notification Lists. It would be appreciated if SITs could remind practices that they should be checking CSMS on a daily basis and processing their notifications / prior notification list. A link for the CSMS user guide is provided [here](#).

NHS Cervical Screening Programme – Digital results launching September 2025

A reminder that from this month, NHS Cervical Screening Programme will start sending normal results digitally, via the NHS App. Patients with normal results will

receive an app message and notification; if unread within 72 hours or where the patient doesn't have the NHS App, a letter will be sent. Abnormal results will continue to be delivered by post.

Actions for cervical screening providers:

- Please can sample takers inform patients attending cervical screening that from September their results may be delivered via the NHS App.
- Read this [information for providers](#) for further details and encourage patients to download the NHS App and enable notifications: www.nhs.uk/nhs-app/

For further information, please contact: england.digitalscreening@nhs.net

Manual Matching Figures

Below are the manual matching figures for August 2025 relating to:

- London Laboratory
- National

'Non hits' are where participants details do not match an active record within CSMS .

The sample taker is responsible for making sure that the sample and request submitted relate to the correct person. It is essential that the sample taker checks with the individual that:

- their details on the downloaded request form are correct
- their correspondence address is current
- the personal details relate to them and are correct (such as their full name and date of birth)

If the address is not current, an address amendment should be submitted, via the GP links by the practice, of the new details as soon as possible. This will prevent downloaded results from laboratories being rejected or correspondence sent to the wrong address.

The sample taker is responsible for making sure that the person is contactable so they can be advised of any further tests or investigations needed following screening.

Please see the following link for more information:

[Guidance for acceptance of cervical screening samples in laboratories and pathways, roles and responsibilities - GOV.UK \(www.gov.uk\)](#)

Month	Aug-25	
Laboratory Code	61025	
Laboratory	London	National Figures
Total Results	45,769	268,692
Total Hits	42,129	248,478
Hits %	92.05%	92.48%
Non Hits (Participant Details Not Active in CSMS)	204	5,331
Non Hits %	0.45%	1.98%
Change from Last month	0.37%	1.95%
Manual Match	3,436	14,883
Manual Match %	7.51%	5.54%
Change from Last month	0.71%	0.05%
Over / Under National %	↑	

CSAS Incident Management

Summary	July 2025	August 2025
Open Incidents	71	83
Assisting Incidents	69	82
Non-Assisting Incidents	1	1
Resolved Awaiting Closure*	1	0

* Resolved awaiting closure are non-assisting incidents

The figures in the table are at national level.

Please refer to the below table listing the key themes of incidents received into CSAS.

Incidents received by CSAS per month - Themes										
Thematic Issues	Reputational Harm	Patient Safety	January 2025	February 2025	March 2025	April 2025	May 2025	June 2025	July 2025	August 2025
Ceasing	High	High	1	1	0	0	3	0	1	3
Colposcopy Discharge	Medium	High	0	0	1	2	2	2	2	3
Patient Mismatch	High	High	0	1	0	1	0	3	1	0
Patient Results	High	High	9	15	11	8	9	7	18	16
TOTAL			10	17	12	11	14	12	22	22

Colposcopy Clinics - Discharge Lists

CSAS review every colposcopy clinic on a regular basis and all clinics now submit discharge lists via the CSAS on-line process in either word or excel format.

The table below shows all colposcopy clinics within your area. It includes the date CSAS received the most recent discharge list, and also the month the data relates to.

Please can we remind Colposcopy Clinics to respond to CSAS' email queries or rejections with the appropriate information to allow CSAS to ensure the patients' cervical screening records are updated and they are recalled at the correct interval.

CSPB Name	Colposcopy Clinic Name	Latest Form Submission	Month of List	Review Date	Submission Type
North Central	Barnet Hospital	15/09/2025	July 2025	24/09/2025	NHSE Word Document
	Chase Farm Hospital	17/09/2025	August 2025	24/09/2025	NHSE Word Document
	North Middlesex University Hospital	12/09/2025	Up to 08/09/2025	24/09/2025	NHSE Word Document
	University College London Hospital	11/09/2025	July 2025	24/09/2025	NHSE Word Document
	Whittington Hospital	25/07/2025	June 2025	24/09/2025	Excel 1 Tab Spreadsheet
	Royal Free London	18/09/2025	Up to 11/08/2025	24/09/2025	Excel 1 Tab Spreadsheet
North East	Homerton University Hospital	24/09/2025	July 2025	24/09/2025	NHSE Word Document
	Newham University Hospital	27/08/2025	July 2025	24/09/2025	NHSE Word Document
	The Royal London Hospital	08/08/2025	July 2025	24/09/2025	Excel 1 Tab Spreadsheet
	Whipps Cross University Hospital	12/09/2025	May 2025	24/09/2025	Excel 1 Tab Spreadsheet
	Queen's Hospital	11/09/2025	July 2025	24/09/2025	NHSE Word Document
	Chelsea and Westminster Hospital	26/08/2025	July 2025	24/09/2025	NHSE Word Document
North West	Hillingdon Hospital	01/09/2025	June 2025	24/09/2025	Excel 1 Tab Spreadsheet
	Northwick Park Hospital	04/08/2025	June 2025	24/09/2025	Excel 1 Tab Spreadsheet
	St Mary's Hospital Imperial College Healthcare	01/09/2025	July 2025	24/09/2025	NHSE Word Document
	West Middlesex University Hospital	11/09/2025	July 2025	24/09/2025	NHSE Word Document
	Ealing Hospital	19/09/2025	July 2025	24/09/2025	Excel 1 Tab Spreadsheet
	Guy's & St Thomas' Hospital	19/08/2025	June 2025	24/09/2025	NHSE Word Document
South East	Orpington Hospital	29/08/2025	June 2025	24/09/2025	NHSE Word Document
	Queen Elizabeth Hospital Woolwich	04/09/2025	July 2025	24/09/2025	NHSE Word Document
	University Hospital Lewisham	12/08/2025	June 2025	24/09/2025	NHSE Word Document
	King's College Hospital	26/08/2025	June 2025	24/09/2025	NHSE Word Document
	Croydon University Hospital	16/09/2025	July 2025	24/09/2025	Alternative Word Document
	St Georges Hospital	22/09/2025	Up to 12/08/2025	24/09/2025	Excel 1 Tab Spreadsheet
South West	ST Helier Hospital COLP	04/09/2025	June 2025	24/09/2025	Excel Multi Tab Spreadsheet
	Kingston Hospital	08/09/2025	June 2025	24/09/2025	Excel 1 Tab Spreadsheet

Contact us

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