

Primary Care Systems Training

Dear Primary Care Staff,

The NWL Primary Care Systems Training Team offer both online and on-site clinical systems training tailored to the needs of your Primary Care organisation.

Our expert-led sessions ensure your team stays up to date with the latest best practices, enhancing patient care and operational efficiency.

We offer comprehensive training for SystmOne and EMIS Web clinical systems, ensuring ALL staff can use the clinical systems effectively to enhance patient care and streamline workflows.

Our training covers a range of topics, including:

- System navigation and user interface
- Registrations
- Appointment management
- Consultations
- Prescribing
- Clinical templates
- Reporting

On-Site Face-to-Face Clinical Training

We can customise our flexible training sessions to suit your practice's specific needs.

If you are interested in arranging an **on-site training session**, please log a call with the **NW London IT Service Desk on 0203 350 4050 or email nhsnwl.servicedesk@nhs.net**.

One of the Primary Care Systems Training team members will be in contact to arrange a session.

Online (MS Teams) Training Session

To book on to one of our **online training sessions** via the [NWL Learning Hub](#), please use the links below:

- [EMIS Web](#)
- [SystmOne](#)

We look forward to supporting your practice.

NWL Primary Care Systems Training Team



Introduction to the
Primary Care System: