

Orthotics and MSK podiatry referrals in Brent, Ealing and Harrow - updated information for Ealing GPs

Adult orthotics referrals

London North West University Healthcare is not currently accepting GP referrals for adult orthotics through the electronic referrals service (eRS).

Community MSK hubs in Harrow and Brent and Community podiatry in Ealing will continue to be able to refer podiatry cases requiring specialist orthotics support onto the service as appropriate.

The change will mean swifter assessments for patients and will allow the team to make sure that they are treated in the most appropriate setting for their needs.

The LNWH orthotics team continue to review patients on their waiting list as part of their usual triage process. If a patient does not meet the criteria for specialist orthotics and instead needs podiatry support, they will be discharged back to you so you can refer them to the appropriate Podiatry community hub for their care.

If you have any urgent questions, please get in touch with the orthotics team on lnwh-tr.orthoticsadmin@nhs.net, who will be happy to help.

Paediatric orthotics referrals

GPs can continue to refer children to the LNWH orthotics service using eRS if they are:

- Five years old or older
- Younger than 16.

Please note, LNWH will not accept referrals for flexible flat foot (Pes Planus).

Podiatry

As always, please make all adult referrals for basic foot issues to the relevant community teams where they will be assessed and triaged for treatment.

- For patients in Brent and Harrow, refer to the [North West London community MSK service with Cora Health](#)
- For patients in Ealing, refer to ealingcommunity.referrals@nhs.net (changing from 9th Jan 2026 to wlt.ealingcommunity.referrals@nhs.net) on the Ealing Podiatry service referral form which is in S1.